

# Insurance Consumer Forums

**Florida's Insurance Consumer Advocate and Division of Consumer Services want to hear from you on the homeowners' insurance claim process in Florida.**

Florida Insurance Consumer Advocate Robin Smith Westcott in partnership with the Florida Division of Consumer Services is hosting a series of forums to meet face-to-face with Florida policyholders to assess the homeowners' insurance claim handling process.

The Insurance Consumer Advocate's office and the Division of Consumer Services work with consumers daily to find solutions to insurance claim issues, which are often reported through Florida Chief Financial Officer Jeff Atwater's toll-free Helpline at 1-877-MY-FL-CFO (693-5236). Forums will be used to push for improvements to the insurance claim handling process.



## Forum Dates, Times, & Locations:

### Orlando

**March 21, 2013**

6:30 to 8:30 PM

Orlando Regional Realtor Association  
1330 Lee Road  
Orlando, Florida 32810

### Jacksonville

**March 27, 2013**

6:30 to 8:30 PM

Northeast Florida Association of Realtors  
7801 Deercreek Club Road  
Jacksonville, FL 32256

### West Palm Beach

**May 22, 2013**

9:30 to 11:30 AM

Realtors Association of the Palm Beaches  
3200 N. Military Trail Suite 102  
Boca Raton, FL 33431

### Miami

**May 23, 2013**

9:30 to 11:30 AM

Miami Association of Realtors  
700 S. Royal Poinciana Blvd.  
Suite 400  
Miami, FL 33166

### Tampa

**March 26, 2013**

6:30 to 8:30 PM

Greater Tampa Association of Realtors, Inc.  
2918 W. Kennedy Blvd.  
(Auditorium)  
Tampa, FL 33609

### Pensacola

**April 23, 2013**

6:30 to 8:30 PM

Pensacola Association of Realtors  
107 W. Main Street  
Pensacola, FL 32502

### Fort Lauderdale

**May 22, 2013**

6:00 to 8:30 PM

Greater Fort Lauderdale Realtors East  
1765 NE 26th Street  
Fort Lauderdale, FL 33305

### Fort Myers

**May 23, 2013**

6:30 to 8:30 PM

Realtor Association of Greater Fort Myers and the Beach  
4081 Center Pointe Drive  
(Education Center)  
Fort Myers, FL 33916

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call 1-877-MY-FL-CFO (693-5236) or visit [www.MyFloridaCFO.com/ICA](http://www.MyFloridaCFO.com/ICA)



**CONSUMER SERVICES**

*Department of Financial Services*

1-877-MY-FL-CFO (693-5236)



OFFICE OF THE  
**INSURANCE**  
**CONSUMER ADVOCATE**