Second Regular Session Sixty-eighth General Assembly STATE OF COLORADO

PREAMENDED

This Unofficial Version Includes Committee Amendments Not Yet Adopted on Second Reading

LLS NO. 12-0365.01 Christy Chase x2008

SENATE BILL 12-038

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Senate Committees

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House Committees

Business, Labor and Technology

A BILL FOR AN ACT CONCERNING MEASURES TO PROTECT CONSUMERS WHO ENGAGE A ROOFING CONTRACTOR TO PERFORM ROOFING SERVICES ON

103 RESIDENTIAL PROPERTY.

Bill Summary

(Note: This summary applies to this bill as introduced and does not reflect any amendments that may be subsequently adopted. If this bill passes third reading in the house of introduction, a bill summary that applies to the reengrossed version of this bill will be available at http://www.leg.state.co.us/billsummaries.)

The bill requires residential roofing contractors to sign a written contract with customers that details the following:

- ! The scope of roofing services and materials to be provided;
- ! The approximate dates of service;

- ! The costs of the services;
- ! The roofing contractor's contact information;
- ! Identification of the roofing contractor's surety and liability coverage insurer and their contact information, if applicable;
- ! The roofing contractor's policy regarding cancellation of the contract and refund of any deposit, including a rescission clause allowing the client to rescind the contract and obtain a full refund of any deposit within 72 hours after entering the contract; and
- ! A written statement that if the client plans to use the proceeds of a property or casualty insurance policy to pay for the roofing work, the roofing contractor cannot pay, waive, rebate, or promise to pay, waive, or rebate all or part of any deductible applicable to the claim for payment for roofing work on the covered residential property.

A person who enters into a contract with a roofing contractor to perform roofing work on his or her residential property and who submits a claim to his or her property and casualty insurer for payment for the roofing work may rescind the contract for the roofing work if the insurer denies the claim in whole or in part, as long as the person notifies the roofing contractor within 72 hours after the claim is denied. The roofing contractor must refund any moneys paid by the customer within 10 days after receipt of the cancellation notice.

When residential roofing work will be paid from the proceeds of a property and casualty insurance policy covering the residential property, the roofing contractor is prohibited from paying, waiving, rebating, or offering or promising to pay, waive, or rebate all or part of any deductible that applies to the claim.

Be it enacted by the General Assembly of the State of Colorado:

SECTION 1. In Colorado Revised Statutes, **add** article 22 to title

3 6 as follows:

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4 ARTICLE 22

Services - Residential Property

6 **6-22-101. Legislative declaration.** (1) THE GENERAL ASSEMBLY

HEREBY DECLARES THAT THE PURPOSE OF ENACTING THIS ARTICLE IS TO

8 PROTECT COLORADO CONSUMERS BY:

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1	(a) REQUIRING ROOFING CONTRACTORS OFFERING TO PERFORM
2	ROOFING WORK ON RESIDENTIAL PROPERTY IN THIS STATE TO SIGN A
3	WRITTEN CONTRACT WITH PROPERTY OWNERS DETAILING THE SCOPE AND
4	COST OF THE ROOFING WORK AND CONTACT INFORMATION FOR THE
5	ROOFING CONTRACTOR;
6	(b) Requiring roofing contractors to permit <u>Property</u>
7	OWNERS TO RESCIND A CONTRACT FOR THE PERFORMANCE OF ROOFING
8	WORK AND OBTAIN A REFUND OF ANY DEPOSIT PAID TO THE ROOFING
9	CONTRACTOR; AND
10	(c) Prohibiting roofing contractors from Paying, Waiving,
11	REBATING, OR PROMISING TO PAY, WAIVE, OR REBATE ALL OR PART OF ANY
12	INSURANCE DEDUCTIBLE APPLICABLE TO <u>AN INSURANCE</u> CLAIM MADE TO
13	THE PROPERTY OWNER'S PROPERTY AND CASUALTY INSURER FOR PAYMENT
14	FOR ROOFING WORK ON THE RESIDENTIAL PROPERTY COVERED BY A
15	PROPERTY AND CASUALTY INSURANCE POLICY.
16	6-22-102. Definitions. AS USED IN THIS ARTICLE, UNLESS THE
17	CONTEXT OTHERWISE REQUIRES:
18	(1) "Property owner" means the owner of residential
19	PROPERTY OR THE OWNER'S LEGAL REPRESENTATIVE.
20	(2) (a) "RESIDENTIAL PROPERTY" MEANS:
21	(I) A DETACHED, ONE- OR TWO-FAMILY DWELLING; OR
22	(II) MULTIPLE SINGLE-FAMILY DWELLINGS THAT ARE NOT MORE
23	THAN THREE STORIES ABOVE GRADE PLANE HEIGHT AND PROVIDE
24	SEPARATE MEANS OF EGRESS.
25	(b) "RESIDENTIAL PROPERTY" DOES NOT INCLUDE:
26	(I) A MULTIPLE ATTACHED SINGLE-FAMILY DWELLING
2.7	CONTROLLED BY A HOMEOWNERS' ASSOCIATION: OR

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1	(II) NEW CONSTRUCTION.
2	(3) "ROOFING CONTRACTOR" MEANS:
3	(a) An individual or sole proprietorship that performs
4	ROOFING WORK OR ROOFING SERVICES IN THIS STATE FOR COMPENSATION;
5	OR
6	(b) A FIRM, PARTNERSHIP, CORPORATION, ASSOCIATION, BUSINESS
7	TRUST, LIMITED LIABILITY COMPANY, OR OTHER LEGAL ENTITY THAT
8	PERFORMS OR OFFERS TO PERFORM ROOFING WORK IN THIS STATE ON
9	RESIDENTIAL PROPERTY FOR COMPENSATION.
10	(4) (a) "Roofing work" or "roofing services" means the
11	CONSTRUCTION, RECONSTRUCTION, ALTERATION, MAINTENANCE, OR
12	REPAIR OF A ROOF ON A RESIDENTIAL PROPERTY AND THE USE OF
13	MATERIALS AND ITEMS IN THE CONSTRUCTION, RECONSTRUCTION,
14	ALTERATION, MAINTENANCE, AND REPAIR OF ROOFING AND
15	WATERPROOFING OF ROOFS, ALL IN A MANNER TO COMPLY WITH PLANS,
16	SPECIFICATIONS, CODES, LAWS, RULES, REGULATIONS, AND ROOFING
17	<u>INDUSTRY STANDARDS FOR WORKMANLIKE PERFORMANCE</u> APPLICABLE TO
18	THE CONSTRUCTION, RECONSTRUCTION, ALTERATION, MAINTENANCE, AND
19	REPAIR OF ROOFS ON RESIDENTIAL PROPERTIES.
20	(b) "ROOFING WORK" OR "ROOFING SERVICES" DOES NOT INCLUDE
21	ROOFING WORK OR SERVICES FOR WHICH THE COMPENSATION IS ONE
22	THOUSAND DOLLARS OR LESS PER CONTRACT.
23	6-22-103. Contracts for roofing services - writing required -
24	required terms. (1) Prior to engaging in any roofing work, A
25	ROOFING CONTRACTOR SHALL PROVIDE A WRITTEN CONTRACT TO THE
26	PROPERTY OWNER, SIGNED BY BOTH THE ROOFING CONTRACTOR OR HIS OR
27	HER DESIGNEE AND THE PROPERTY OWNER, STATING AT LEAST THE

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2	(a) The scope of roofing services and materials to be
3	PROVIDED;
4	(b) THE APPROXIMATE DATES OF SERVICE;
5	(c) The <u>Approximate</u> costs of the <u>Services Based on</u>
6	DAMAGES KNOWN AT THE TIME THE CONTRACT IS ENTERED;
7	(d) THE ROOFING CONTRACTOR'S CONTACT INFORMATION,
8	INCLUDING PHYSICAL ADDRESS, ELECTRONIC MAIL ADDRESS, TELEPHONE
9	NUMBER, AND ANY OTHER CONTACT INFORMATION AVAILABLE FOR THE
10	ROOFING CONTRACTOR;
11	(e) IDENTIFICATION OF THE ROOFING CONTRACTOR'S SURETY AND
12	LIABILITY COVERAGE INSURER AND THEIR CONTACT INFORMATION, IF
13	APPLICABLE;
14	(f) (I) THE ROOFING CONTRACTOR'S POLICY REGARDING
15	CANCELLATION OF THE CONTRACT AND REFUND OF ANY DEPOSIT,
16	INCLUDING A RESCISSION CLAUSE ALLOWING THE PROPERTY OWNER TO
17	RESCIND THE CONTRACT AND OBTAIN A FULL REFUND OF ANY DEPOSIT
18	WITHIN SEVENTY-TWO HOURS AFTER ENTERING THE CONTRACT; AND
19	(II) A WRITTEN STATEMENT THAT THE PROPERTY OWNER MAY
20	<u>RESCIND</u> A ROOFING CONTRACT PURSUANT TO SECTION 6-22-104; AND
21	(g) A WRITTEN STATEMENT THAT IF THE PROPERTY OWNER PLANS
22	TO USE THE PROCEEDS OF A PROPERTY <u>AND</u> CASUALTY INSURANCE POLICY
23	ISSUED PURSUANT TO PART 1 OF ARTICLE 4 OF TITLE 10, C.R.S., TO PAY
24	FOR THE ROOFING WORK, PURSUANT TO SECTION 6-22-105, THE ROOFING
25	CONTRACTOR CANNOT PAY, WAIVE, REBATE, OR PROMISE TO PAY, WAIVE,
26	OR REBATE ALL OR PART OF ANY INSURANCE DEDUCTIBLE APPLICABLE TO
27	THE INSURANCE CLAIM FOR PAYMENT FOR ROOFING WORK ON THE

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FOLLOWING TERMS:

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1	COVERED RESIDENTIAL PROPERTY.
2	(2) In addition to the contract terms required in
3	SUBSECTION (1) OF THIS SECTION, A ROOFING CONTRACTOR SHALL
4	INCLUDE, ON THE FACE OF THE CONTRACT, IN BOLD-FACED TYPE, A
5	STATEMENT INDICATING THAT THE ROOFING CONTRACTOR SHALL HOLD IN
6	TRUST ANY PAYMENT FROM THE PROPERTY OWNER UNTIL THE ROOFING
7	CONTRACTOR HAS DELIVERED ROOFING MATERIALS AT THE RESIDENTIAL
8	PROPERTY SITE OR HAS PERFORMED A MAJORITY OF THE ROOFING WORK ON
9	THE RESIDENTIAL PROPERTY.
10	6-22-104. Residential roofing contract - payment from
11	insurance proceeds - right to <u>rescind</u> - return of payments. (1) A
12	PROPERTY OWNER WHO ENTERS INTO A WRITTEN CONTRACT WITH A
13	ROOFING CONTRACTOR TO PERFORM ROOFING WORK ON THE PROPERTY
14	OWNER'S RESIDENTIAL PROPERTY, THE PAYMENT FOR WHICH WILL BE
15	MADE FROM THE PROCEEDS OF A PROPERTY AND CASUALTY INSURANCE
16	POLICY ISSUED PURSUANT TO PART 1 OF ARTICLE 4 OF TITLE 10, C.R.S.,
17	MAY <u>RESCIND</u> THE CONTRACT WITHIN SEVENTY-TWO HOURS AFTER THE
18	PROPERTY OWNER RECEIVES WRITTEN NOTICE FROM THE PROPERTY AND
19	CASUALTY INSURER THAT THE CLAIM FOR PAYMENT FOR ROOFING WORK
20	ON THE RESIDENTIAL PROPERTY IS DENIED IN WHOLE OR IN PART. THE
21	PROPERTY OWNER SHALL GIVE WRITTEN NOTICE OF RESCISSION OF THE
22	CONTRACT TO THE ROOFING CONTRACTOR AT THE PHYSICAL ADDRESS
23	PROVIDED IN THE CONTRACT WITHIN SEVENTY-TWO HOURS AFTER HE OR
24	SHE IS NOTIFIED OF THE DENIAL. THE <u>PROPERTY OWNER</u> MAY GIVE NOTICE
25	OF <u>RESCISSION</u> OF THE CONTRACT:
26	(a) In an electronic form, which is effective on the date of
27	THE ELECTRONIC TRANSMISSION;

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1	(b) BY MAIL, WHICH IS EFFECTIVE UPON DEPOSIT IN THE UNITED
2	STATES MAIL, POSTAGE PREPAID, SENT TO THE PHYSICAL ADDRESS STATED
3	IN THE CONTRACT; OR
4	(c) By personal delivery to the roofing contractor, which
5	IS EFFECTIVE UPON DELIVERY.
6	(2) WITHIN TEN DAYS AFTER <u>RESCISSION</u> OF A CONTRACT IN
7	ACCORDANCE WITH SUBSECTION (1) OF THIS SECTION, THE ROOFING
8	CONTRACTOR SHALL RETURN TO THE <u>PROPERTY OWNER</u> ANY PAYMENTS OR
9	DEPOSITS MADE BY OR EVIDENCE OF INDEBTEDNESS OF THE PROPERTY
10	<u>OWNER</u> IN CONNECTION WITH THE CONTRACT FOR ROOFING WORK ON THE
11	RESIDENTIAL PROPERTY.
12	(3) NOTHING IN THIS SECTION PRECLUDES A ROOFING CONTRACTOR
13	FROM RETAINING ALL OR A PORTION OF ANY PAYMENTS OR DEPOSITS MADE
14	BY A <u>PROPERTY OWNER</u> TO COMPENSATE THE ROOFING CONTRACTOR FOR
15	ROOFING WORK ACTUALLY PERFORMED ON THE RESIDENTIAL <u>PROPERTY IN</u>
16	A WORKMANLIKE MANNER CONSISTENT WITH STANDARD ROOFING
17	<u>INDUSTRY PRACTICES</u> , BUT THE ROOFING CONTRACTOR MAY RETAIN ONLY
18	AN AMOUNT REQUIRED TO COMPENSATE THE ROOFING CONTRACTOR FOR
19	THE ACTUAL WORK PERFORMED.
20	(4) Nothing in this section abrogates the roofing
21	CONTRACTOR'S RIGHT TO PURSUE COMMON LAW REMEDIES FOR THE
22	REASONABLE VALUE OF ROOFING MATERIALS ORDERED AND ACTUALLY
23	INSTALLED ON THE RESIDENTIAL PROPERTY PURSUANT TO A CONTRACT
24	FOR ROOFING WORK BEFORE THE PROPERTY OWNER RESCINDED THE
25	CONTRACT, AS LONG AS THE ROOFING CONTRACTOR PERFORMED THE
26	ROOFING SERVICES CONSISTENT WITH ROOFING INDUSTRY STANDARDS FOR
27	WORKMANLIKE PERFORMANCE OF ROOFING SERVICES.

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1	(5) NOTHING IN THIS SECTION ABROGATES A PROPERTY AND
2	CASUALTY INSURER'S DUTIES, RESPONSIBILITIES, OR LIABILITY UNDER
3	SECTIONS 10-3-1115 AND 10-3-1116, C.R.S.
4	6-22-105. Waiver of insurance deductible prohibited. (1) A
5	ROOFING CONTRACTOR THAT PERFORMS ROOFING WORK, THE PAYMENT
6	FOR WHICH WILL BE MADE FROM THE PROCEEDS OF A PROPERTY $\underline{\text{AND}}$
7	CASUALTY INSURANCE POLICY ISSUED PURSUANT TO PART 1 OF ARTICLE 4
8	OF TITLE 10, C.R.S., SHALL NOT ADVERTISE OR PROMISE TO PAY, WAIVE,
9	OR REBATE ALL OR PART OF ANY INSURANCE DEDUCTIBLE APPLICABLE TO
10	THE CLAIM FOR PAYMENT FOR ROOFING WORK ON THE COVERED
11	RESIDENTIAL PROPERTY.
12	(2) IF A ROOFING CONTRACTOR VIOLATES SUBSECTION (1) OF THIS
13	SECTION:
14	(a) The insurer to whom the <u>Property owner</u> submitted the
15	CLAIM FOR PAYMENT FOR THE ROOFING WORK IS NOT OBLIGATED TO
16	CONSIDER THE ESTIMATE OF COSTS FOR THE ROOFING WORK PREPARED BY
17	THE ROOFING CONTRACTOR; AND
18	(b) The <u>Property owner whose residential property is</u>
19	INSURED UNDER THE PROPERTY $\underline{\text{AND}}$ CASUALTY INSURANCE POLICY OR THE
20	INSURER THAT ISSUED THE POLICY MAY BRING AN ACTION AGAINST THE
21	ROOFING CONTRACTOR IN A COURT OF COMPETENT JURISDICTION TO
22	RECOVER DAMAGES SUSTAINED BY THE <u>PROPERTY OWNER</u> OR INSURER AS
23	A CONSEQUENCE OF THE VIOLATION.
24	(3) A ROOFING CONTRACTOR SOLICITING ROOFING SERVICES IN
25	THIS STATE SHALL NOT CLAIM TO BE OR ACT AS A PUBLIC INSURANCE
26	ADJUSTER ADJUSTING CLAIMS FOR LOSSES OR DAMAGES. NOTHING IN THIS
27	ARTICLE PREVENTS A PURLIC INSURANCE ADJUSTER LICENSED PURSUANT

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1	TO SECTION 10-2-417, C.R.S., FROM ACTING OR HOLDING HIMSELF OR
2	HERSELF OUT AS A PUBLIC INSURANCE ADJUSTER. NOTHING IN THIS
3	SUBSECTION (3) PRECLUDES A ROOFING CONTRACTOR FROM DISCUSSING,
4	ON BEHALF OF THE PROPERTY OWNER, THE SCOPE OF REPAIRS WITH A
5	PROPERTY AND CASUALTY INSURER WHEN THE ROOFING CONTRACTOR HAS
6	A VALID CONTRACT WITH THE PROPERTY OWNER OF THE RESIDENTIAL
7	PROPERTY ON WHICH THE ROOFING CONTRACTOR HAS CONTRACTED TO
8	PERFORM ROOFING WORK.
9	SECTION 2. Applicability. The provisions of this act apply to
10	roofing work performed on residential property in this state on or after the
11	effective date of this act.
12	SECTION 3. Safety clause. The general assembly hereby finds,
13	determines, and declares that this act is necessary for the immediate
14	preservation of the public peace, health, and safety.

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